

**PENGARUH EFEKTIVITAS PENGGUNAAN, PARTISIPASI
PEMAKAI DAN KEPERCAYAAN ATAS SISTEM
INFORMASI TERHADAP KINERJA KARYAWAN
PT PLN (PERSERO) WILAYAH
BANGKA BELITUNG**

**The Influence Of The Effectiveness Of Utilization, User's Participation And Trust
In The Information System In The Employee Of PT PLN (Persero) Bangka
Belitung.**

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ABSTRAK

The study aims 1) to analyze and examine the influence of the effectiveness of the utilization of information system on the employee performance of PT. PLN (Persero); 2) to analyze and examine the influence of user's participation of information system on the employee performance of PT PLN (Persero); 3) to analyze and examine the influence of trust in the information system on the employee performance of PT PLN (Persero).

The population of this study is the employee of PT PLN (Persero) in 2015. The total sample of the study is 55 responden with the criteria for permanent employees. The sample selection uses purposive sampling with certain criteria. The type of data and the data collection technique use primary and secondary data, in which the data is collected directly from the respondent through distributing questionnaire and interview.

The result of study indicates that (1) the effectiveness of the utilization of information system does not have effect on the employee performance of PT PLN (Persero) Bangka Belitung regional office, but it has a positive relationship on the employee performance, it is shown from the analysis result of test that indicates $t_{count} < t_{table}$ ($t_{count} 0,120 < t_{table} 2,0076$) and the value of $p = 0,1905 > 0,05$; (2) the user's participation of information system has positive and significant effect on the result of t test in which $t_{count} < t_{table}$ ($t_{count} 2,504 < t_{table} 2,0076$ and the value of $p = 0,016 < 0,05$; (3) the trust in the information system has positive and significant effect on the employee performance of PT PLN (Persero) Bangka Belitung Regional office, it can be shown from the analysis result of t test which indicates that $t_{count} < t_{table}$ ($t_{count} 5,140 < t_{table} 2,0076$) and the value of $p = 0,000 < 0,05$.

Keywords : the effectiveness of utilization, user's participation, trust in information system, employee permonce

